

Annual Branch Meeting ITI & Collector General's Division

30 November 2021

Presentation coverage

- Divisional Structure
- Debt Warehousing / Debt management
- Tax Clearance
- CRSS & BRSS
- Diesel Rebate Scheme
- Pay & File
- Finance Bill



Collector-General's Division

Joe Howley
Collector General

Paddy Purtill
Principal

Davena Lyons
Principal

Vacancy
Principal

Geraldine Hegarty
Principal

Liam Keogh
Principal

Maureen Marray
Principal

Human Resources
Insolvency
Specialised
Enforcement
Debt Management
Divisional Hub
Dublin

Management
Information
Systems
VAT Repayments
CG's Call Centre
TRS
CRSS
BRSS

Debt Management
(inc. Large Cases)
Services and
transactions Taxes
Divisional Hubs
Listowel &
Newcastle West

Enforcement
Management
Technical Guidance
Direct Debit
Debt Management
Divisional Hub
Kilrush
Training
FOI

Debt Management
Crest
Divisional Hub
Nenagh
Customer
Processing Services
Tax Clearance

Banking &
Payment Services
Debt
Management
ICT Business
Developments

Debt Warehousing / Management

The Warehouse Periods

Period 1-Up to 31/12/21

- **IDENTIFY** VAT and PREM liabilities that can be warehoused – **FILE OUTSTANDING RETURNS**
- Includes Nov/Dec VAT (due 19 Jan 2022) and Dec PREM (due 14 Jan 2022)
- Automatic for SMEs (Business Division and Personal Division), LCD and MED on application.
- Inclusion of TWSS & EWSS liabilities arising from overpayments under the schemes
- Inclusion of Income Tax in certain circumstances

Period 2 -Up to 31/12/22

- **PARK** debt at 0% interest for the year 2022
- Business must file and pay current taxes.
- Business can make payments against warehoused debt (no obligation).
- Prepare to make arrangements to repay from 1 January 2023

Period 3 - From 01/01/23

- **REPAY** the warehoused debt in full or by Phased Payment Arrangement.
- Business must file and pay current taxes.
- 3% Reduced rate of interest over the lifetime of the arrangement.
- Terms will be based on the circumstance of the business.

Debt Warehousing – Statistics (as at 31/10/21)

Debt in warehouse stands at €2.8 billion.

Breakdown = €1,220m VAT + €1,307m PAYE + €32m Income Tax + €59m TWSS

A further estimate of €183m relates to a cohort including: - non-filers

98,000 individual customers have availed

Business Division = €1,308m in debt and 91,476 customers

MED = €902m in debt and 2,536 customers

LCD = €376m in debt and 121 customers

Personal Division = €31m in debt and 4,007 customers

LC-HWI = €1m and 36 customers

Engagement with Customers in Debt Warehousing

Previous communications campaigns - Nov 2020 and March 2021

Customer Service letters issued week commencing 22 November 2021

File returns to avoid losing benefits of warehousing

Revenue will communicate in February 2022 after end of Period 1

Compliance programme will be run to address returns non compliance

Resumption of Debt Management



Incremental approach



Categorisation of debt – Tranches 1 to 3



Approach is risk focused



Includes profiling of pre-Covid debt balances, non-filers and debt not warehoused



Targeted cohort subject to standard debt collection activity



Additional customer contacts during the debt collection cycle in advance of enforcement

Tax Clearance

EWSS/CRSS – Tax clearance review



36,000 cases due/overdue periodic review in July 2021



5,190 contacts by letter followed up with a second Phone/email contact with 4,371



2,546 had eTC rescinded on 14/9/21

LCD, LCD HWI, MED – Tax clearance review



1,523 cases reviewed for tax clearance with a phone campaign in October 2021.



990 cases self-resolved



533 cases had eTC rescinded on 18/11/21

Revenue's Approach



Return to Normal reviews in 2022



Tax Clearance withdrawn if Debt Warehousing rescinded



Tax Clearance issued if PPA in place for Covid Period and/or Pre/Post Covid periods

Tax Clearance Applications

eTax Clearance	1st JAN. 2021 – 31st OCT 2021
Total Number of Applications received	106,470
Total Granted	80,661
Total Refused	25,809
Work Items Received	4,359

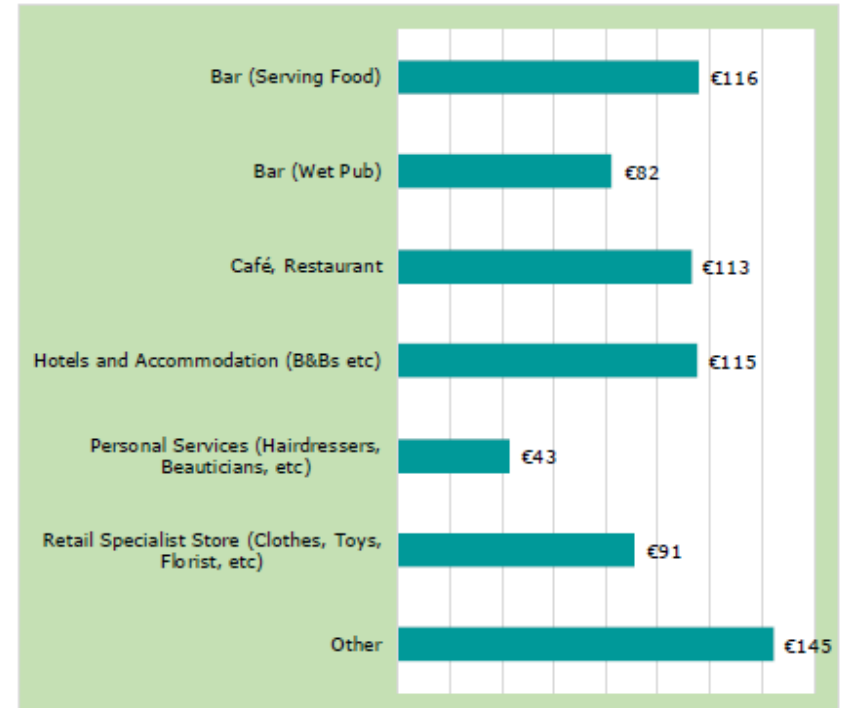
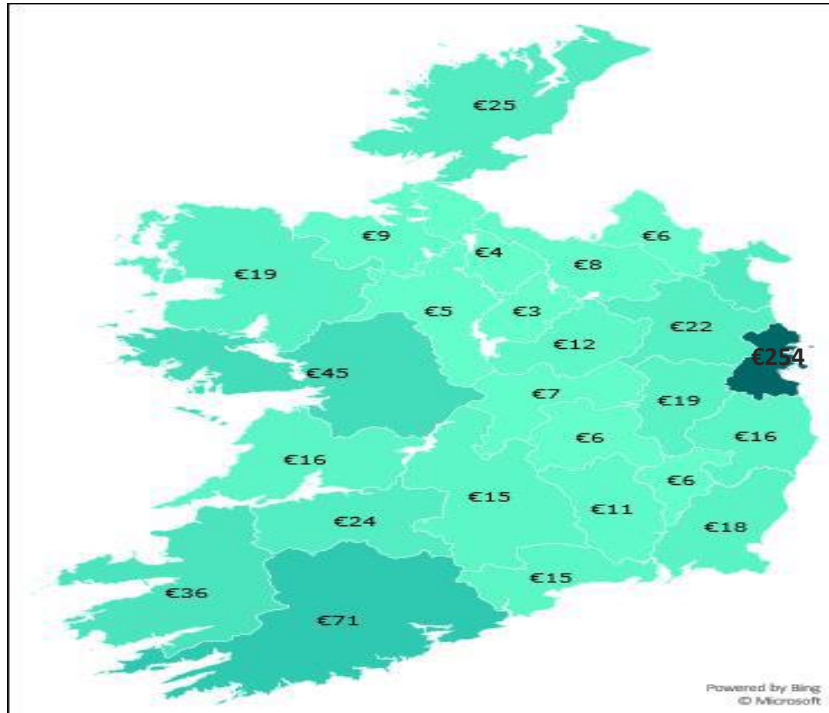
- 76% granted in real time
- 24% refused of which
 - 4% go for Revenue Internal Review – PPA's etc

CRSS & BRSS

Covid Restrictions Support Scheme (CRSS)

- Legislated up to 31 December 2021
- Overclaims subject to assessment
- Publication lists in preparation
- €704m claimed
- 22,500 customers
- 47 Appeals with the TAC
- Recognition of ACTE

CRSS – Geographical and Sectoral Landscape



Business Resumption Support Scheme (BRSS)

Scheme details

Scheme finishes tomorrow

Single payment – max €15,000

Treated as an ACTE

Eligibility tests & declaration

75% turnover reduction

Tax clearance

Trading business

Register on ROS – 2 stage process

Response (25 November)

- 1670 applicants
- €5.7 million in claims
- No appeals lodged
- Refusal of claimants due to Case I v Case II / Turnover eligibility / Actively trading

Diesel Rebate Scheme

Diesel Rebate Scheme

Repayment of portion of mineral oil tax paid

Eligibility

- Qualifying road transport operator
- Must have a European Community vehicle licence
- Diesel purchased within the State & used in qualifying vehicles
- The scheme is available to Irish and E.U. qualifying operators in respect of
 - used for the purpose of business transport activities.
- Only purchases using Revenue approved fuel card.
- Valid tax clearance

Method of claiming

- Register on ROS
- Apply repayment rates (Q3 2021 - 0.074 per litre), subject to change
- Submit claims for quarterly repayment periods (Jan/Apr/July/Oct)
- Apply within 4 months of the end of relevant period
 - For DRS period Q3 2021 (July-Sept) you have between 1 Oct 21 -31 Jan 2022 to submit the claim
- Revenue will verify the claimed fuel card purchases with data supplied by a third-party fuel card provider.

Pay & File

Pay and File 2021

Further extension of ROS Pay & File date to Friday 19 November 5pm

Pay and File at 19 Nov 5pm

558,093 Form 11 filed (up 1.4%)

€2,700,481,676 payments submitted (up 6%)

Declaration for IT Warehousing on 2020 F11

4,310 due to 25% turnover drop vs 2019

933 due to Schedule E income impacted by S997A

Exceptional contacts received

144 agents for 4,700 clients

Finance Bill 2021

Finance Bill 2021

- **Debt Warehouse for directors/employees impacted by Section 997A TCA**

Persons with a material interest in their employer company who is restricted from claiming credit for their PAYE deducted as a result of Section 997A TCA, and do not meet the relevant reduction in turnover criteria for income tax debt warehousing, may avail of debt warehousing for their Schedule E liability only, from that employer.

- **Removal of double application of interest on the same debt**

Where both a company and a person with a material interest in the company is availing of debt warehousing, and both are liable for the tax due on the person's salary as a result of Section 997A TCA, interest on the tax due on the person's salary will be collected from the employer only. However, if an employer fails to pay the liabilities and interest on those liabilities, the employee will be liable for the interest on any amount of Schedule E liabilities remaining unpaid.

Thank you