Update on eRepayments

Electronic repayment direct to customers bank account



Mandatory eRepayments - 2016

- Who? Business Taxpayers who are already mandatory eFilers
- ➤ When ? Commencement Date 3 May 2016
- Model will mirror that currently in place for **Business Taxpayers** for VAT & CT Repayments
- Repayments to Mandatory eFilers will require the provision of bank accounts details
- External factors
 - National Payments Plan
 - SEPA
- Tipping point reached over 50% repayments now via EFT

Background - eRepayments

- Not included in mandatory eFiling regulations
- > System capability was limited
- > Default repayment method was cheque
- Inconsistent approach
 - 2 taxes mandated to be repaid by EFT only VAT and CT
 - Other taxes had no EFT capability IT, RCT, PREM
 - Other taxes had EFT capability but low takeup PAYE

Current Position - eRepayments

- > 5% year on year increase EFT value and volume
- > 52% repayment volumes via EFT
- > 87% repayment values via EFT
- > > 600,000 cheques issued in 2015 @ .90c cost

Repayments 2014 v 2015 (volume) –EFT vs Cheque									
	2014	2015	2014	2015					
EFT	599,545	657,599	47%	52%					
Cheque	682,105	618,170	53%	48%					
Totals	1,281,650	1,275,769	100%	100%					

Current Position - eRepayments

- Business Taxes Income Tax, RCT, PREM
 - > low takeup of EFT
 - > Income Tax 40% of all cheques issued in 2015

	Cheque	EFT	Total	EFT %	Cheque %
Total Volumes Issued 2015	618,170	657,599	1,275,769	52 %	48%
broken down as follows:					
Income Tax	245,272	29,193	274,465	11%	89%
RCT	15,831	2,612	18,443	14 %	86%
PREM	17,635	1,766	19,401	9%	91%
PAYE	289,855	369,200	659,055	56 %	44%
Others	49,577	254,828	304,405	84%	16%

Mandatory eRepayments - 2016 Implementation approach

- Regulations to commence mandatory eRepayment
- > Enhancements to business systems
 - Enhancements to ROS at filing stage
 - capture and validation of bank account details
 - Enhancements to repayment processing in ITP
 - where bank account details not on file, repayment is held.
 - system capability to repay via EFT has been extended to all taxes
 - enhanced processing of returned payments from banks

Mandatory eRepayments

> Extensive Communications Plan

- Internal Stakeholders
 - Issue Gateway and other internal bulletins
 - Update Tax and Duty manuals
 - Pre- BMEX update
 - Update REVNET
 - FAQ'S
- External Stakeholders
 - Mailshot to existing efilers
 - Continue to issue inserts with repayment cheques
 - Issue an eBrief to Agents
 - Update Collection TALC
 - Update text on Website