

Frequently Asked Questions

AITI Chartered Tax Adviser (CTA) Qualification - Part 1, 2 & 3 Online Lectures

1) What is an online lecture?

An online lecture can be accessed over the internet from your home, office, and depending on the lecture format, your mobile device.

Classroom lectures at all Parts are recorded and are made available to students 5 working days after the lecture has taken place. These can be accessed as many times as you want from your computer, laptop or supported mobile device while you are registered on a course.

A number of pre-recorded online lectures are offered at all subjects at Part 3 and at specific subjects at Part 1 & 2.

2) Where do I access online lectures?

Online lectures are available to students on [Blackboard, the Institute's learning management system \(LMS\)](#).

3) What system requirements do I need to access an online lecture?

- a) **Recommended Browsers:** Internet Explorer 9 or higher, Safari, & Chrome.
- b) **Add-ons:** You should also have the latest version of Adobe Flashplayer installed on their computer. You can download the latest version [here](#).
- c) **Tablets & Mobile Devices:** Recorded classroom lectures can be accessed from supported mobile devices. Pre-recorded lectures are also accessible from supported mobile devices. If you have any issues playing online lectures on your mobile device please contact your course coordinator.
- d) **Bandwidth:** For optimum viewing & sound quality we would recommend that you use a broadband internet connection. Loading/buffering speeds will vary depending upon your bandwidth. We would recommend that you have a bandwidth of **2 Mbps (Download) or more** for a smoother performance. You can test your bandwidth by using www.speedtest.net.
- e) **Pop-up Blocker:** If you have a pop-up blocker enabled you may need to temporarily allow pop-ups to ensure that the lecture opens on your browser.
- f) **Secure Content:** Due to recent browser security measure updates some online lecture video content may not be loading correctly in your browser and all you can see is a blank screen. Please [Click Here](#) for instructions regarding fixing your browser settings so that you can view content.

4) How long will I have access to a recorded online lecture?

You will have access to the recorded lecture for the duration you are registered on a course and have access to Blackboard Learn,

5) What do I do if I have problems accessing a recorded online lecture?

- a) If the online lecture will not play, check that your PC/laptop/mobile device meets the system requirements outlined above.
- b) For any other queries contact the Education team at 353 1 6631700.

Note: As classroom lectures are live the audio and video quality may vary in some instances.

Online Lectures Terms & Conditions

Irish Tax Institute online lectures are the property of the Irish Tax Institute. All copyright and other intellectual property and proprietary rights in the online lectures are reserved to the Irish Tax Institute. The Irish Tax Institute provides access to online lectures, together with supporting materials, to you on the understanding that it is for your own personal use only. Irish Tax Institute online lectures may not be reproduced, published, adapted, modified, displayed, distributed or sold in any manner, in any form or media, without the prior written permission of the Irish Tax Institute.

Disclaimer

While every effort is made to ensure that the information outlined in online lectures is accurate, Irish Tax Institute and lecturers can accept no responsibility for loss or distress occasioned to any person acting or refraining from acting as a result of the material published herein. Any views or opinions expressed are not necessarily subscribed to by Irish Tax Institute. Professional advice should always be sought before acting on any topic covered in online lectures.

Access

The Irish Tax Institute does its very best to ensure that Blackboard Learn and the online educational content contained therein is available to students at all times. Unfortunately we cannot guarantee constant availability and we can accept no liability for downtime or access failure due to circumstances beyond our reasonable control (including any failure by ISP, system provider or end-user fault).